



## SEVEN YEAR LIMITED WARRANTY

The item(s) you have purchased are warranted as outlined below:

- **Frames.** Frame construction is warranted against defects in material and workmanship for seven years from purchase date. Damage to frames or welds resulting from improper assembly or exposure to water and/or sub-freezing temperatures is not covered.
- **Finishes.** Paint finishes are warranted against peeling, cracking and blistering for one year from purchase date provided the item has not been scratched or abraded. Chips and scratches or fading resulting from normal wear and tear and exposure to the elements are not covered.
- **Fabrics.** Fabric and cushions (if applicable) are warranted against separation at the seams for one year from purchase date. Fading and/or discoloration resulting from exposure to the elements, oils, spills, fluids, chemicals, water damage or any other cause are not covered.
- **Straps and/or wicker.** Straps and/or wicker weave (if applicable) are warranted against separation and tearing for one year from purchase date. Fading and/or discoloration resulting from exposure to the elements, oils, spills, fluids, chemicals, or any other cause are not covered.
- **Umbrellas.** Umbrellas (if applicable) are warranted against defects in material and workmanship for one year from purchase date. Umbrella bases (if applicable) are not covered under any circumstance.
- **Stone Table tops.** If a stone or marble top develops structural defects due to materials and/or workmanship during the first year from date of purchase we will replace the table top at our option. If the original table top is not available or has been discontinued the manufacturer will replace it with one of similar style and quality of our choice. Fading, chipping or pitting can occur in natural stone surfaces and these conditions are not covered.
- **Glass.** Glass tops not covered against breakage. Also excluded from warranty coverage are all glass accessories.
- If you have questions regarding care and maintenance of the item(s) you have purchased, please see our care and maintenance guide.

### What Will Be Done Should I Need to File a Warranty Claim?

Should any item fail to be as warranted, at the manufacturer discretion they will replace it or provide replacement parts, subject to the terms set forth herein. If the manufacturer decides to replace a discontinued item, they will substitute an item of their choice that is of similar style and quality.

### How Do I Obtain Warranty Service?

To obtain warranty service, you must contact our customer service center within the relevant warranty period and provide us with a copy of your dated register receipt as proof of the purchase date. The manufacturer reserves the right to request photographs and/or return of the defective item(s) and/or such other evidence relating to any claim deemed necessary under the circumstances. Warranty claims for missing or damaged items must be submitted within 90 days of purchase. If you purchased the product through a dotcom retailer and receive a damaged item please contact the retailer to report shipping damage. Please call the customer service center at 1-800-416-3511 for additional warranty claim details and procedures. Hours of operation are Monday-Friday 9:00 AM – 5:00 PM Eastern Standard Time.

## What are the Limitations and Exclusions of this Warranty?

**Warranty Limitations:** This warranty is subject to the limitations set forth above. In addition, this warranty is made to the original purchaser only, and is effective only if items are purchased from an authorized dealer. This warranty is not transferable. For warranty replacements based on warranty claims submitted within one year of purchase, The manufacturer will pay shipping and handling charges within continental North America. After the first year, shipping and handling charges are your responsibility. the manufacturer will not be responsible for charges associated with shipments outside continental North America at any time or for any reason.

THIS WARRANTY IS GIVEN AND RELATES TO PRODUCT SOLD TO YOUR RETAILER BY AGIO INTERNATIONAL COMPANY, LIMITED; DIMENSION INDUSTRIES COMPANY, LTD; OR WOVEN DESIGN COMPANY, LTD.. IT MAY ALSO RELATE TO PRODUCTS OTHERWISE SOLD UNDER THE AGIO BRAND. WARRANTY SERVICES ARE ADMINISTERED BY POINT OF IMPACT, INC., AN INDEPENDENT CONTRACTOR, WHICH IS NOT RESPONSIBLE FOR THE WARRANTY OBLIGATIONS SET FORTH HEREIN.

**Warranty Exclusions:** This warranty is subject to the exclusions set forth above. In addition, the following are excluded from coverage under this warranty: any item used for commercial, contract or any other non-residential purpose; clearance items, display models or items purchased "as is"; freight damage; items subject to misuse, abuse, neglect or lack of proper care or maintenance (including without limitation as provided in any "care and maintenance guide" or similar information we provide); normal wear and tear; damage caused by acts of nature, acts of force majeure, vandalism, fire or other casualty, or improper assembly; hardware against corrosion or rusting; purchased or replacement parts; and all plastic parts. Also excluded are loss of use or time; inconvenience; money; travel; packaging; or incidental, special or consequential damages of any kind. Replacement of defective items OR PARTS as provided herein, or pro rated refund of your purchase price, at our sole discretion, shall constitute your sole and exclusive remedy for items which are not as warranted. In no event shall our responsibility exceed the purchase price of the item found to be other than as warranted. This warranty is the exclusive statement of your rights with respect.

Some states do not allow exclusion or limitation of incidental or consequential damages, so that limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.